

PRAG INFOSYSTEM

The Solution Provider

ANNUAL MAINTENANCE CONTRACT

This renewal amc agreement made at Puthimari on this 1st April of 2021..., between Prag Infosystem having its registered office at Guwahati hereinafter called the "VENDOR" which expression shall wherever the context so requires, mean and include its successors and Puthimari College, situated at Puthimari, hereinafter called "THE COLLEGE" sets forth the terms and conditions for the Non Comprehensive Annual Maintenance Contract of equipment's inclusive of repairs, replacement and preventive maintenance of equipment's along with other allied services set forth in the annexure.

Details of the Equipment's with AMC Rates

Serial No.	Details	Rate
01	Desktop Computer	1600.00
02	Laptop Computer	2000.00
03	UPS	500.00
04	Printer	1000.00
05	Xerox / Photocopier	7000.00
06	Networking / Client	350.00
07	Smart Equipment's	4500.00
08	Automatic School / College Alarm	2000.00
09	Announcement System	2500.00

Details	Vendor Details	College Details
Name of the organization	Prag Infosystem	Puthimari College
Address	1 st Floor, Add-O-Mod Market, Guwahati-11	Soneswar, Puthimari, Kamrup
Contact No.	9435110140/41	
Contact Person	Monumohan Changmai	
Signature With Seal		
Date		

This contract will be valid for the period from 01/04/2021. to 31/03/2022 with a provision to extend the same for a further period of one year or part thereof on the same rates, terms and conditions on mutual consent. Either party may terminate the agreement prior to expiry of contract period by giving three months written notice.

Office: Prag Infosystem, 1st Floor, Add-O-Mod Market, MaligaonChariali, Guwahati-781011.
Mail: praginfosystem@gmail.com 94351-10140/ 94351-10141

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TERMS AND CONDITIONS FOR THE ANNUAL MAINTENANCE CONTRACT

The Annual maintenance Contract, undertaken by The Prag Infosystem to maintain the customer's equipment's and keep them in good condition is governed by the terms and conditions as mentioned below:

1. The contract shall cover the said equipment has been found, after inspection by the company, to be in good operating condition. In case any remedial repairs/ replacement may require bringing the equipment on operating condition, the customer shall pay the same.
2. The contract does not cover any add-ons fitted to the machine, which is not the part of the standard accessories supplied with the machines mentioned in the form.
3. The Company would endeavor to carry out repairs at the earliest, but will not be responsible for any loss, cost or expense arising directly or indirectly from any delay in doing so.
4. All breakdown calls will be attended free of cost.
5. The contract does not include repairs to damages caused by:
 - Use of customer supplies add-ons or non-standard consumables.
 - Improper and inadequate maintenance by the customer, unauthorized modification.
 - Or misuse operation outside the environment specification for the product or improper site preparation and maintenance.
 - PCB's if found burnt the agreement period shall void the agreement.
 - Mishandling, tempering, neglect, accident, fire or any other acts of Nature.
6. The contract will not apply, if the product is shifted from its original location without prior written information to the company.
7. Force Majeure if at any time during the continuation of the services, the performance in whole or part of any obligation under it shall be prevented or delayed by reason of war, hostility acts of public enemy civil commotion, sabotage, fire, flood, explosion, epidemic, quarantine restriction, strikes, lockouts, or acts of God etc., the subscriber shall have not any claim for damages against the company in respect of such non-performance or delay in performance.

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8. For carrying out repairs the company will be at a liberty to remove the machine to its service center and return the same to its customer as soon as possible as its own cost and risk.
9. For off-site agreement, the customer will have to deliver the machine for repair to our service center and return back after due repair at their own cost and risk.
10. Provision of maintenance service will be confined to the company's normal working hours.
11. Customer will provide company's service personal with the operating supplies and consumables to the customer should use during the normal operation.
12. Under the contract or agreement, labor will be included, but spares if needed to rectify the same will be charged extra.



Signature of the vendor
With Date & Seal

A handwritten signature and the date 1-09-201.

Signature of the customer
With Date & Seal

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